

# Member Benefits Guidelines

The Yaburara and Coastal Mardudhunera  
Charitable trust

**July 2024- 2025**



Perpetual 



# About the Trust

The Yaburara and Mardudhunera Charitable Trust has been established for the promotion of Charitable Objects<sup>1</sup> and community benefit.

Community Benefit means the benefit, welfare, or assistance of the YM People including:

- Community Development
- Managing the affairs of the YM People taking into account the maintenance of their traditional culture
- Improving the social and health circumstances of the YM People
- Acquiring and developing community facilities within the Lands
- Advancing the education and training of the YM People
- Providing employment opportunities to the YM People
- Developing community projects
- Assisting the YM People in asserting and maintaining their traditional rights and interests in land including the protection of culturally significant areas.



## <sup>1</sup>Charitable Objects

1. The prevention or relief of poverty, sickness distress, misfortune, or destitution
2. The advancement of education
3. The promotion of health including the provision of health care services and facilities
4. The provision of transport and communication services
5. The promotion and protection of Aboriginal culture

Yaburara and Mardudhunera People means the Yaburara and Mardudhunera Common Law Holders as the Approved Determination of Native Title made on 27 July 2018 in Holborow on behalf of the Yaburara and Mardudhunera v State of Western Australia [2018] FCA 1108, which came into force and effect on same date, that that native title exists in relation to part of the land and waters described in Schedule 1 of the Yaburara and Mardudhunera Determination and is held by the Yaburara and Mardudhunera People.

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# What assistance programs are being funded in 2023 - 2024?



Whitegoods Assistance



Country & Culture



Hardship Assistance



Employment Support



Funeral Travel



Elders Payment



Education



Medical Programs



Special Projects

# How to make an application



Complete application form, attach invoice or quote and send to: [assistance@wacrntbc.com.au](mailto:assistance@wacrntbc.com.au)



Member Services Team reviews application and will contact you if further information is needed.



Once all documents are received, the application will be processed and sent for payment. Some applications need to be approved by the Trust Advisory Council



Payments can take up to 2 business days to process

## *To assist us to process your application as quickly as possible:*

1. Please complete the application form in full, with your most current contact details, just in case we need to contact you about your application.
2. Remember to include the supplier's information on your application form and include invoices or quotes if required. Payment details need to be included
3. With accommodation bookings, please contact the hotel and make a booking before you send in your application. The hotel should be able to give you confirmation in writing, and this should be sent with your application.
4. Send your application into Member Services at least two weeks before you need the goods or services.

# Policy guidelines

## *Only Yaburara and Coastal Mardudhunera trust members may apply*

- NO CASH PAYOUTS except for the reimbursement of items which have been approved under the Member Benefits Guidelines.
- Payments will be made directly to suppliers
- The trust has the right to fund the entire or part thereof of the application
- All expenses are to comply with Charitable purposes
- Additional expenses will not be covered
- Funds for the next financial year will not be made available in the current year.
- No assistance will be provided for the purchase of motor vehicles (ie cars, motor bikes, trucks etc)
- No fines will be paid
- The Trustee and Trust Advisory Council reserve the right to review and make eligible enquiries to help endorse/review outcomes of applications.
- All assistance applications, whether approved or not approved are confidential and they and the contents are not to be shared to other members and other parties
- Secondary members are not entitled to Assistance Programs

# Member Code of Conduct

*The Trust will seek to always support members and their children.*

Members, however, may be referred to the Board and have access to their benefits suspended through their WAC Membership by the Trust if their conduct results in:

- Negative impact on the Trust's reputation.
- Negative impact on the ongoing relationship built by the Trust with its suppliers for the benefit of Members.
- Negative impact on the Trusts ability to provide service to its Members in a timely and efficient manner.

*Examples of this include:*

- Confrontational and abusive behaviour towards the Trusts suppliers.
- Confrontational and abusive behaviour towards the Trusts employees.
- Property damage.
- Unpaid bills that implicate the Trust and affect Members receiving assistance from that supplier in the future.

# Member Programs 2024-2025





# Hardship Assistance



## Hardship Assistance Program \$2,000 per Member per year

### Purpose

Hardship assistance is available to support members when a member is struggling to stay ahead of living expenditure.

Hardship is defined as “a genuine condition that is difficult to endure, including suffering, deprivation, or oppression. This can involve a medical need or limited access to basic living essentials, relative to the living condition of the Member”

### Who for?

The assistance is at the discretion of the Trustee Advisory Council (TAC) and is considered on a case-by-case basis.

### Benefit

Hardship assistance can be applied for by Members experiencing financial difficulty for the following:

- Utility Bills (once-off)
- Grocery Assistance (2 x \$100 food or fuel vouchers per quarter per Member)
- Vehicle maintenance: tyres, general service and emergency vehicle repairs not exceeding \$2,000 per member per financial year.
- Rent Assistance

### Limitations

The payment of Bonds will not be endorsed or reviewed.

All applications require a detailed explanation as to why you’re enduring hardship. An application with no explanation will NOT be reviewed until a detailed explanation is provided.

There is a cap of \$2,000 per member per financial year. Members will not be able to exceed \$2,000 in Hardship applications in a financial year.

# Whitegoods and Home Essentials Assistance



## Whitegoods and Home Essentials Assistance \$3,000 per Member every 5 years

Purpose	The aim of the Whitegoods Assistance program is to support Yaburara and Mardudhunera Members to buy necessary household goods and appliances.
Who for?	For Yaburara and Mardudhunera Members
Benefit	<p>\$3,000 per qualifying Yaburara and Mardudhunera Member every 5 years</p> <p>Whitegoods Assistance may be used for:</p> <ul style="list-style-type: none"><li>• Refrigerators</li><li>• Freezers</li><li>• Washing Machines and dryers</li><li>• Air Conditioners</li><li>• Televisions</li><li>• Beds, mattresses and pillows</li></ul>
Limitations	Essential household whitegoods and furniture only
What's required?	<ul style="list-style-type: none"><li>• A complete and signed application form</li><li>• Quote / Invoice submitted with the payment details of the supplier</li></ul>

# Elders Payment



## Elders Payment

\$1,000 per Elder Member per year

Purpose	The aim of the Elder's Grant is to support Older Yaburara and Mardudhunera Members.
Who for?	For Yaburara and Mardudhunera Members aged 55+
Benefit	\$1,000 per qualifying Yaburara and Mardudhunera Member per year
Limitations	Under this policy, members are recognised as an elder once they reach the age of 55 and must be used for charitable purposes
What's required?	<ul style="list-style-type: none"><li>• A complete and signed application form</li><li>• Quote / Invoice submitted with the payment details of the supplier.</li></ul>

**\*Elders to be paid their unused Elders Payment funds at the end of the financial year.**

# Country & Culture Program



Under the Country and Culture program, Yaburara and Marduhunera Members can apply for support to participate in Lore and culture activities as well as cultural and community events. The limit for this program is \$2,000 per member per year across both Lore and Culture and Cultural Community Events.

## Lore and Culture

### What is it?

The aim of the Lore and Culture program is to support Yaburara and Mardudhunera Members to attend and participate in Lore ceremonies.

### Who for?

Members participating in Lore ceremonies

### Benefit

Please note this is payable during Lore time only.

**Applications cannot be more than \$1,000.00 at any one time.** Applicants can do multiple trips up to the assistance cap limit.

### Limitations

An application in this category would need to be applied for one month in advance.

Members can apply for fuel vouchers as follows:

- \$100 fuel voucher up to 500km
- \$200 fuel voucher up to 1000km
- \$300 fuel voucher exceeding 1000km

(Fuel vouchers are **not additional** to the Country and Culture Program amount of \$2,000 per Member per financial year)

### What's required?

A completed application form.

# Country & Culture Program



## Cultural Community Events

### Purpose

The aim of the Cultural and Community Events program is to support Yaburara and Mardudhunera Members to attend and take part in events and beneficial cultural activities. This includes Cultural community events such as Balls and Seminars.

### Who for?

Members participating in cultural community events.

### Benefit

Covers

- accommodation (up to two nights)
- travel and/or
- entrance fees or tickets.

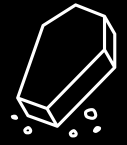
### Limitations

An application in this category would need to be applied for one month in advance.

### What's required?

- A complete and signed application form
- accommodation/travel booking reference from the supplier.
- details of the event such as a ticket or flyer

# Funeral Travel Assistance



## Funeral Travel Assistance \$500 per member per year

Purpose	The funeral assistance is available to support members with travel and accommodation expenses whilst attending funerals.
Who for?	All YM members
Benefit	Up to \$500.00 per qualifying member per year. Covers reasonable travel related costs and can include Fuel, Food, Airfare and Accommodation <ul style="list-style-type: none"><li>• A maximum of \$200 to be paid for food and fuel per application.</li><li>• A maximum of \$250 to per night to be paid for accommodation</li></ul>
Limitations	<ul style="list-style-type: none"><li>• The person that passed away must be a directly related family member.</li><li>• All receipts must be presented to seek reimbursement.</li><li>• One family member may apply on behalf of a wider member family group</li></ul>
What's required?	<ul style="list-style-type: none"><li>• A complete and signed application form</li><li>• A copy of the funeral notice</li></ul>



# Education

## Schooling Requirements Assistance \$1,500 per Member per year

### Purpose

The aim of the Schooling Requirements Assistance is to support future Yaburara and Mardudhunera Members attending Primary, Secondary and Tertiary education.

### Who for?

Yaburara and Mardudhunera Members' children who:

- Have provided a birth certificate and registration form
- Are enrolled in and attending primary or secondary school
- Provide proof of enrolment

### Benefit

Up to \$1,500 per qualifying member per year.

The assistance is there to help members with:

- Stationery
- Books
- Clothes
- School Activities
- Assistance with the cost of school lunches

This may be used in conjunction with other educational assistances to cover school fees.

### Limitations

All Electronics i.e. Laptops, iPads and any other computing equipment are limited to one per child. Up to \$800 for a laptop and \$500 for an iPad.

### What's required?

- A complete and signed application form
- Quotes and /or invoices, canteen invoices
- For Laptops and iPads, a letter from the institution must be provided stating the need for the device.



## Education Grant Program

Funding at the discretion of the TAC

### Purpose

To facilitate and encourage high quality Secondary and University education for both Members and Y&M children. To provide talented students with an opportunity to maximise their potential through high quality resources such as specialist sporting, arts and music programs. Especially as provided in city-based private boarding schools and high-level tertiary educational institutions.

The Program runs concurrent with the Financial Year - from 1 July to 30 June.

### Who for?

Yaburara and Mardudhunera Member's and their children, primarily in the Pilbara region (a birth certificate will be required unless already provided)

### Benefit

The program may be used for the following purposes:

- Textbooks/stationery (reasonable cost & quantity)
- Uniforms (reasonable cost & quantity)
- Enrolment and school fees and contributions
- Tutoring, when proven necessary from the school (reasonable cost & quantity)
- Specialist equipment and specialist clothing (applicant must provide a letter of support) - capped at \$500 per year
- Training camps
- Costs directly related to specialist training (e.g. training entry fees)
- Boarding fees (social boarding residences)



## Education Grant Program continued...

### Limitations

Yaburara and Mardudhunera Members and their children are eligible for this Program if:

- They have provided a birth certificate and registration form
- They are enrolled in a high-quality secondary school or an accredited University Course
- They provide their most recent school reports and attendance records.
- They provide proof of enrolment and minimum 80% attendance each semester

(Access to funds may be affected if attendance falls under this level)

Those who will be boarding must apply for ABSTUDY Please Note: Access to funding may be refused for students who fail to supply up to date enrolment and attendance details.

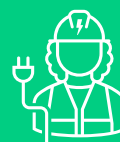
### What's required?

- A complete and signed application form
- Quotes and /or invoices
- Letters of support (if required)

### Additional assistance

Flights 2 times yearly to return home may be considered for secondary students whose families live in the Pilbara (and other remote areas of WA), depending on circumstances and balance of funds (This will be at the Trust Advisory Council's discretion)

NOTE: Students in the Pilbara (and other remote areas of WA) need to apply for travel assistance through the Student Subsidised Travel Scheme for up to four return flights a year



# Employment Support Program

## Employment Support Program

\$500 per Member per year

### Purpose

The aim of the Employment Support Program is to support YM members to get into employment

### Benefit

- Obtaining birth certificates
- Obtain driver's licences (Learners permit and lessons, current and suspended)
- Obtain police clearance.
- Obtain working with Children check.
- Obtain PPE such as: work boots, work clothing and safety glasses
- Interview clothing up to \$150

### What's required?

- A complete and signed application form
- Quote/invoice with the payment details of the supplier.
- Evidence of employment or interview



# Medical Assistance Program

## Medical Assistance

**\$1,800 per Member per year**

### Purpose

The Medical Assistance Program is available to support members with medical and health requirements.

### Who for?

Yaburara and Mardudhunera Members

### Benefit

Up to \$1,800 per qualifying member per year

This assistance is there to help members with medical needs, including:

- Hospital Cover
- Optical
- Travel
- Accommodation
- St. Johns ambulance services if the member doesn't have private health insurance.
- Gym membership (provided the application is supported by a Doctor's Recommendation)
- General Dentistry
- Major Dentistry
- Private Health Insurance

### Limitations

An application will NOT be accepted by the Trust if the Member has not attempted to apply and make use of the services supplied by PATS. A copy of the PATS application is to be attached to the application. This is for Travel and Accommodation requirements.

Additional services are available at the discretion of the Trust Advisory Council, the additional services will need to be accounted for. A provision for receipts will be provided, providing that statutory declarations are fulfilled.

### What's required?

- A complete and signed application form
- Patient Assistance Travel Scheme (PATS) Application
- Doctors' referral or Invoice



# Critically Ill Medical Program

## Critically Ill Medical Program

Funding at the discretion of the TAC on a case-by-case basis

### Purpose

The aim of the Critically Ill Medical Program is for Yaburara and Mardudhunera Members to access support in special circumstances such as a critical illness. A critical condition relates to when an individual has a vital medical circumstance.

### Benefit

The assistance is at the discretion of the TAC and is available to cover further medical costs.

### What's required?

- A complete and signed application form
- Patient Assistance Travel Scheme (PATS) Application
- Doctors' referral or Invoice

# Special Projects Program



## Special Projects Program

### Purpose

The aim of the Special Projects Program is to assist YM members during times of emergencies, extreme hardship, and difficult circumstances. This program provides short term assistance for members when the request is outside of the Member Benefits Guidelines but meets the charitable purposes of the trust.

### Benefit

The assistance is at the discretion of the TAC family representatives and will be considered on a case-by-case basis. The Special Projects Program is available to cover the costs of emergencies and unexpected necessary costs that arise when assistance from other community or government services cannot be obtained.

### What's required?

- A complete and signed application form with a detailed explanation of the request
- Invoice including the payment details of the supplier.
- Support documents: such as a letter from a health professional, social worker, government, or community organisations.



# Yaburara and Coastal Mardudhunera 2024-2025 Member Application for Assistance

## Applicant details:

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Residential address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

## Trust assistance category:

- |  |   |
|--|---|
| <input type="checkbox"/> Hardship \$2,000 per year             | <input type="checkbox"/> Schooling Requirements \$1500 per year |
| <input type="checkbox"/> Whitegoods/Home Essentials \$3,000**  | <input type="checkbox"/> Education Grant Program*               |
| <input type="checkbox"/> Elders Payment \$1,000 per year       | <input type="checkbox"/> Medical Assistance \$1800 per year     |
| <input type="checkbox"/> Country and Culture \$2,000 per year* | <input type="checkbox"/> Critically Ill Medical*                |
| <input type="checkbox"/> Funeral Travel \$500 per year         | <input type="checkbox"/> Special Projects Application*          |
| <input type="checkbox"/> *TAC approval required                | <input type="checkbox"/> Employment Assistance \$500 per year   |

\*\*Whitegoods/Home Essentials cover a 5-year period

## Summary of Request

Please give a detailed description of your request, if this application is for a child, or you are nominating a carer, please provide their information below:


# Yaburara and Coastal Mardudhunera 2024-2025 Member Application for Assistance

## Goods/Services

Description of Items <i>Eg: food/fuel voucher, books, uniform, Dental treatment, prescription glasses</i>	Supplier/Name <i>Supplier /business name/reimbursement</i>	Amount
Comments:		

PLEASE PROVIDE BSB & BANK ACCOUNT DETAILS OR BPAY DETAILS (AND INVOICE IF APPLICABLE). *Please note, incomplete details may result in delays.*

**IS THIS A REIMBURSEMENT?**

Name of Service Provider	
Bpay	
Biller Code	
Reference number	

Account name	
BSB	
Account number	

Member Signature \_\_\_\_\_ Date: \_\_\_\_\_

MLCS Executive Services | Phone: 08 8363 7755

Email: [assistance@wacrntbc.com.au](mailto:assistance@wacrntbc.com.au)



