

Member Benefits Guidelines

July 2025- 2026



Perpetual 





The Yaburara and Mardudhunera Charitable Trust has been established for the promotion of Charitable Objects¹ and community benefit.

Community Benefit means the benefit, welfare, or assistance of the YM People including:

- Community Development
- Managing the affairs of the YM People taking into account the maintenance of their traditional culture
- Improving the social and health circumstances of the YM People
- Acquiring and developing community facilities within the Lands
- Advancing the education and training of the YM People
- Providing employment opportunities to the YM People
- Developing community projects
- Assisting the YM People in asserting and maintaining their traditional rights and interests in land including the protection of culturally significant areas.



¹Charitable Objects

1. The prevention or relief of poverty, sickness distress, misfortune, or destitution
2. The advancement of education
3. The promotion of health including the provision of health care services and facilities
4. The provision of transport and communication services
5. The promotion and protection of Aboriginal culture

Yaburara and Mardudhunera People means the Yaburara and Mardudhunera Common Law Holders as the Approved Determination of Native Title made on 27 July 2018 in Holborow on behalf of the Yaburara and Mardudhunera v State of Western Australia [2018] FCA 1108, which came into force and effect on same date, that that native title exists in relation to part of the land and waters described in Schedule 1 of the Yaburara and Mardudhunera Determination and is held by the Yaburara and Mardudhunera People.

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What assistance programs are being funded in 2025-2026?



Hardship Assistance



**Schooling
requirements
assistance**

**Education Grant
Program**



**Whitegoods
Assistance**



**Employment Support
Program**



Elders' payment



**Medical Assistance
Program**

**Critically Ill Medical
Program**



**Country and culture
program**



**Funeral Travel
Assistance**



**Special Projects
Program**

How to make an application



Complete application form, attach invoice or quote and send to: assistance@wacrntbc.com.au



Member Services Team reviews application and will contact you if further information is needed.



Once all documents are received, the application will be processed and sent for payment. Some applications need to be approved by the Trust Advisory Council



Payments can take up to 2 business days to process

To assist us to process your application as quickly as possible:

1. Please complete the application form in full, with your most current contact details, just in case we need to contact you about your application.
2. Remember to include the supplier's information on your application form and include invoices or quotes if required. Payment details need to be included
3. With accommodation bookings, please contact the hotel and make a booking before you send in your application. The hotel should be able to give you confirmation in writing, and this should be sent with your application.
4. Send your application into Member Services at least two weeks before you need the goods or services.

Policy guidelines

Only Yaburara and Coastal Mardudhunera trust members may apply

- NO CASH PAYOUTS except for the reimbursement of items which have been approved under the Member Benefits Guidelines.
- Payments will be made directly to suppliers
- The trust has the right to fund the entire or part thereof of the application
- All expenses are to comply with Charitable purposes
- Additional expenses will not be covered
- Funds for the next financial year will not be made available in the current year.
- No assistance will be provided for the purchase of motor vehicles (ie cars, motor bikes, trucks etc)
- No fines will be paid
- The Trustee and Trust Advisory Council reserve the right to review and make eligible enquiries to help endorse/review outcomes of applications.
- All assistance applications, whether approved or not approved are confidential and they and the contents are not to be shared to other members and other parties
- Secondary members are not entitled to Assistance Programs

Eligibility for Member Benefits

- To be eligible for benefits under the Yaburara and Coastal Mardudhunera Aboriginal Charitable Trust, individuals must be registered as a Primary Member of the Trust. Members are not eligible if they are currently receiving benefits from any other native title charitable trust or similar entity. This ensures that benefits are distributed equitably and in accordance with the Trust's purpose.

Member code of conduct

Yaburara and Coastal Marduhunera Aboriginal Charitable Trust Member Code of Conduct Policy

Purpose:

This Code of Conduct sets out the expected behaviour for all members of the Yaburara and Coastal Marduhunera Aboriginal Charitable Trust (the Trust). It is designed to ensure that everyone behaves respectfully and responsibly, creating a safe and positive environment for all.

The Trust will seek to always support members and their children.

Members, however, may be referred to the Board and have access to their benefits suspended through their WAC Membership by the Trust if their conduct results in:

- Negative impact on the Trust's reputation.
- Negative impact on the ongoing relationship built by the Trust with its suppliers for the benefit of Members.
- Negative impact on the Trusts ability to provide service to its Members in a timely and efficient manner.

Unacceptable Standard of Conduct

For all Yaburara and Coastal Marduhunera Aboriginal Charitable Trust Members:

- Confrontational and abusive behaviour towards the Trust, Executive Office, their employees and the Trust's suppliers.
- Property damage and theft, including damages and theft from accommodation provided by the trust.
- Unpaid bills that implicate the Trust and affect Members receiving assistance from that supplier in the future.
- Bullying and/or harassment including bullying/harassment via all forms of social media and technology.

*Harassment is unwelcome conduct that is based on race, colour, religion, sex, national origin, older age, disability, or genetic information. It involves engaging in a pattern of annoying, threatening, or intimidating behaviour to bother, frighten, or demean a victim. Harassment can include words or behaviour that threaten, intimidate, or demean a person.

Code of Conduct Breach Process

First breach or Minor breaches	A formal verbal or written warning will be given to the individual, reminding them of the Trust's expectations and the Code of Conduct.
Second breach or Serious breaches	A second warning will be issued; the Member will receive a written letter. Serious breaches may result in losing the ability to receive assistance from the trust for a period of up to 3 months.
Third breach or Very serious breaches	Member will receive written notification of suspension from trust benefits . This may include losing the ability to receive assistance from the Trust for a period of up to 6 months.
Dispute resolution process: members will have the opportunity to dispute any breach notice by contacting the Trust manager via: assistance@wacnrtbc.com.au	

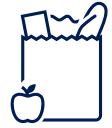
Examples of breaches to the Code of Conduct

Severity	Examples
Minor breaches	Mixing personal matters with matters of the trust
	Using the trust to agitate personal disputes between members.
	Disrespecting the views of other members.
Serious breaches	Harassing or stalking members or staff. (including and via all forms of social media and technology)
	Disrespecting Yaburara and Coastal Marduhunera lore and custom
	Use of abusive or threatening language to members or staff.
	Sharing confidential information without permission. (including and via all forms of social media and technology)
	Use of offensive or disrespectful language when discussing trust business.
	Damaging the reputation of the Trust.
	Damage or theft of property of accommodation provided by the trust
	Breaching this policy several times.
Very serious breaches	Speaking on behalf of the trust without permission.
	Threats of physical violence or threats to members or staffs' safety.
	Defamatory comments about other members or staff. (including and via all forms of social media and technology)
	Public and baseless attacks on the trust's reputation.
	Public misrepresentations about Trust business and decisions.
	Interfering members or staff in their conduct of Trust business.
	Preventing the trust from complying with its legislative or contractual obligations.
	Disrupting trust meetings or preventing meetings from progressing.
Very serious breaches	Seriously damage the reputation of the trust.
	Intimidation of other members with the aim of affecting trust decisions.

Member programs 2025-2026



Hardship Assistance



Hardship Assistance Program

\$2,000 per Member per year

Purpose

Hardship assistance is available to support members when a member feels they are in need of financial and social support.

Who for?

The assistance is at the discretion of the Trustee Advisory Council (TAC) and is considered on a case-by-case basis.

Benefit

Hardship assistance can be applied for by Members experiencing financial difficulty for the following:

- Utility Bills
- Grocery Assistance (2 x \$100 food or fuel vouchers per quarter per Member)
- Vehicle maintenance: tyres, general service and emergency vehicle repairs not exceeding \$2,000 per member per financial year.
- Rent Assistance

Limitations

Excludes bond for rental properties.

Home Essentials Assistance



Home Essentials Assistance Program

\$3,000 per Member every 5 years

Purpose

The aim of the Home Essentials Assistance program is to support Yaburara and Mardudhunera Members to buy necessary household appliances.

Who for?

For Yaburara and Mardudhunera Members

Benefit

\$3,000 per qualifying Yaburara and Mardudhunera Member every 5 years

Home Essentials Assistance may be used for:

- Refrigerators and freezers
- Washing Machines and dryers
- Air Conditioners
- Essential home appliances
- Beds, mattresses and pillows (excluding water beds)
- Televisions up to the value of \$1,000, with a limit of one every 5 years

Limitations

Essential household whitegoods and furniture only

What's required?

- A complete and signed application form
- Quote / Invoice submitted with the payment details of the supplier

Elders' payment



Elders Payment

\$2,500 per Elder Member per year

Purpose	The aim of the Elder's Grant is to support Older Yaburara and Mardudhunera Members.
Who for?	For Yaburara and Mardudhunera Members aged 55+
Benefit	\$2,500 per qualifying Yaburara and Mardudhunera Member per year
Limitations	Under this policy, members are recognised as an elder once they reach the age of 55.
What's required?	<ul style="list-style-type: none">• A complete and signed application form• Quote / Invoice submitted with the payment details of the supplier

***Elders to be paid their unused Elders Payment Funds at the end of the financial year.**

Country and Culture program



Under the Country and Culture program, Yaburara and Marduhunera Members can apply for support to participate in Lore and culture activities, connecting to country as well as cultural and community events.

The limit for this program is \$2,000 per member per year across the 3 categories: Lore and Culture, Connection to Country and Cultural Community Events.

Lore and Culture

What is it?	The aim of the Lore and Culture program is to support Yaburara and Mardudhunera Members with travel and food to attend and participate in Lore ceremonies.
Who for?	YM Members participating in Lore ceremonies
Benefit	<p>Please note this is payable during Lore time only.</p> <p>Applications cannot be more than \$1,000.00 at any one time.</p> <p>Applicants can do multiple trips up to the assistance cap limit.</p>
Limitations	Members need to apply within a reasonable amount of time before travelling.
What's required?	A completed application form and approval from the TAC

Connection to Country

What is it?	The aim of the Connection to Country program is to support Yaburara and Mardudhunera Members with travel and food to connect to country.
Who for?	YM Members wishing to connect to country.
Benefit	Applicants can do multiple trips up to the assistance cap limit.
Limitations	Members need to apply within a reasonable amount of time before travelling.

What's required?

A completed application form and approval from the TAC



Country and culture program

Cultural Community Events

Purpose

The aim of the Cultural and Community Events program is to support Yaburara and Mardudhunera Members to attend and take part in events and beneficial cultural activities. This includes Cultural community events such as Balls and Seminars.

Who for?

YM Members participating in cultural community events.

Benefit

Applicants can access up to the assistance cap limit.

Covers:

- accommodation (up to two nights)
- travel and/or
- entrance fees or tickets.

Limitations

Members need to apply within a reasonable amount of time before travelling.

What's required?

- A completed application form and approval from the TAC
- accommodation/travel booking reference from the supplier.
- details of the event such as a ticket or flyer

Funeral Travel Assistance

Funeral Travel Assistance

\$750 per member per year

Purpose	The funeral assistance is available to support members with travel and accommodation expenses whilst attending funerals.
Who for?	All YM members
Benefit	<p>Up to \$750.00 per qualifying member per year.</p> <p>Covers reasonable travel related costs and can include Fuel, Food, Airfare and Accommodation</p>
Limitations	<ul style="list-style-type: none">• All receipts must be presented to seek reimbursement.• One family member may apply on behalf of a wider member family group.• Members need to apply within a reasonable amount of time before travelling.
What's required?	<ul style="list-style-type: none">• A completed application form subject to approval.• A copy of the funeral notice.

Schooling requirements assistance



Schooling Requirements Assistance

\$1,500 per Member per year

Purpose	The aim of the Schooling Requirements Assistance is to support future Yaburara and Mardudhunera Members attending Primary, Secondary and Tertiary education.
Who for?	Yaburara and Mardudhunera Members 'children
Benefit	<p>Up to \$1,500 per qualifying member per year.</p> <p>The assistance is there to help members with:</p> <ul style="list-style-type: none">• School fees• Stationery• Books• Uniforms (including shoes, bags and other necessary items)• School Activities (camps and excursions)• Assistance with the cost of school lunches
Limitations	All Electronics i.e. Laptops, iPads and any other computing equipment are limited to one per child. Up to \$800 for a laptop and \$500 for an iPad.
What's required?	<ul style="list-style-type: none">• A complete and signed application form• Proof of enrolment in an educational program or school• Quotes and /or invoices• For Laptops and iPads, a letter from the institution must be provided stating the need for the device.

Education Grant Program



Education Grant Program

Funding at the discretion of the TAC

Purpose

To support training and education for both YM Members and YM children. To provide students with an opportunity to maximise their potential through high quality resources such as specialist sporting, arts and music programs. Especially as provided in city-based private boarding schools and high-level tertiary educational institutions. The Program runs concurrent with the Financial Year - from 1 July to 30 June.

Who for?

Yaburara and Mardudhunera Member's and their children.

Benefit

The program may be used for the following purposes:

- Textbooks/stationery (reasonable cost & quantity)
- Uniforms (reasonable cost & quantity)
- Enrolment and school fees and contributions
- Tutoring, when proven necessary from the school (reasonable cost & quantity)
- Specialist equipment and specialist clothing (applicant must provide a letter of support) - capped at \$500 per year
- Training camps
- Costs directly related to specialist training (e.g. training entry fees)
- Boarding fees (funding is at the discretion of the TAC and may be partially funded)
- Sports Club fees

Education Grant Program



Education Grant Program continued...

Limitations

Yaburara and Mardudhunera Members and their children are eligible for this Program if:

- They have provided proof of enrolment
- They are enrolled in a high-quality secondary school or an accredited University Course
- They provide their most recent school reports and attendance records.
- They provide proof of enrolment and minimum 80% attendance each semester

(Access to funds may be affected if attendance falls under this level)

Those who will be boarding must apply for ABSTUDY Please Note:

Access to funding may be refused for students who fail to supply up to date enrolment and attendance details.

What's required?

- A complete and signed application form
- Quotes and /or invoices
- Letters of support (if required)

Additional assistance

Flights 2 times yearly to return home may be considered for secondary students whose families live in the Pilbara (and other remote areas of WA), depending on circumstances and balance of funds (This will be at the Trust Advisory Council's discretion)

NOTE: Students in the Pilbara (and other remote areas of WA) need to apply for travel assistance through the Student Subsidised Travel Scheme for up to four return flights a year

Employment Support Program



Employment Support Program

\$500 per Member per year

Purpose

The aim of the Employment Support Program is to support YM members to get into employment

Benefit

- Obtaining birth certificates
- Obtain driver's licences (current and suspended)
- Obtain police clearance.
- Obtain working with Children check.
- Obtain PPE such as: work boots, work clothing and safety glasses
- Interview clothing up to \$150

What's required?

A complete and signed application form
Quote/invoice with the payment details of the supplier.
Reimbursements can be made once a receipt is provided

Medical Assistance Program



Medical Assistance

\$1,800 per Member per year

Purpose	The Medical Assistance Program is available to support members with medical and health requirements.
Who for?	Yaburara and Mardudhunera Members
Benefit	<p>Up to \$1,800 per qualifying member per year This assistance is there to help members with medical needs, including:</p> <ul style="list-style-type: none">• Hospital Cover and/Ambulance cover• Optical• Travel• Accommodation• St. Johns ambulance services if the member doesn't have private health insurance.• Gym membership (provided the application is supported by a Doctor's Recommendation)• General Dentistry
Limitations	An application to assist with travel will NOT be accepted by the Trust if the Member has not applied and made use of the services supplied by PATS.
What's required?	<ul style="list-style-type: none">• A complete and signed application form• Patient Assistance Travel Scheme (PATS) application/letter• Doctors' referral/letter• Proof of Appointment• Invoices and receipts (please keep all invoices and receipts if the PATS application is unsuccessful)

Critically Ill Medical Program



Critically Ill Medical Program

Funding at the discretion of the TAC on a case-by-case basis

Purpose	The aim of the Critically Ill Medical Program is for Yaburara and Mardudhunera Members to access support in special circumstances such as a critical illness. A critical condition relates to when an individual has a vital medical circumstance.
Benefit	The assistance is at the discretion of the TAC and is available to cover further medical costs.
What's required?	<ul style="list-style-type: none">• A complete and signed application form• Patient Assistance Travel Scheme (PATS) Application• Doctors' referral or Invoice
Note:	Special Projects Applications are approved by a quorum of the TAC (at least one member from each family group must approve)

Special Projects Program



Special Projects Program

Purpose

The aim of the Special Projects Program is to assist YM members during times of emergencies, extreme hardship, and difficult circumstances including domestic and family violence. This program provides short term assistance for members when the request is outside of the Member Benefits Guidelines but meets the charitable purposes of the trust.

Benefit

The assistance is at the discretion of the Trust Advisory Council and will be considered on a case-by-case basis. The Special Projects Program is available to cover the costs of emergencies and unexpected necessary costs that arise when assistance from other community or government services cannot be obtained.

The trust is able to assist with limited emergency accommodation.

What's required?

- A complete and signed application form with a detailed explanation of the request
- Invoice including the payment details of the supplier.
- Support documents: such as a letter from a health professional, social worker, government, or community organisations or in some situations, a police report.

2025-2026 Member Application for Assistance

Applicant details:

Surname: First Name: DOB:

Residential address:

Phone: Email:

Trust assistance category:

☐ Hardship \$2,000 per year☐ Schooling Requirements \$1500 per year

☐ Whitegoods \$2,000 (5 years)☐ Education Grant Program*

☐ Elders Payment \$2,500 per year☐ Medical Assistance \$1800 per year

☐ Lore and Culture \$2,000 per year**☐ Special Projects Application*

☐ Connection to Country \$2,000 per year**☐ Employment Assistance

☐ Country and Culture \$2,000 per year**☐ Funeral Travel \$500 per year

☐ Critically Ill Medical*

**TAC approval required*
*** \$2,000 across the Country and Culture program*

Summary of Request

Please give a detailed description of your request, if this application is for a child, or you are nominating a carer, please provide their information below:

Goods/Services

Description of Items <i>Eg: food/fuel voucher, books, uniform, Dental treatment, prescription glasses</i>	Supplier/Name <i>Supplier /business name/reimbursement</i>	Amount
Comments:		

PLEASE PROVIDE BSB & BANK ACCOUNT DETAILS OR BPAY DETAILS (AND INVOICE IF APPLICABLE).
Please note, incomplete details may result in delays.

IS THIS A REIMBURSEMENT? ☐

Name of Service Provider	
Bpay	
Biller Code	
Reference number	

Account name	
BSB	
Account number	

Member Signature

Date:

MLCS Executive Services | Phone: 08 8363 7755

Email: assistance@wacrntrbc.com.au

